

POTENTIAL PROBLEMS OF INDUCTION COOKTOPS OVERHEATING THROUGH LACK OF VENTILATION. (Taken from real users on Online Forums.)



Kitchenaid induction cooktop - possible fire hazard?

cdmidwest

On August 8, a large amount of smoke spontaneously began rolling out of our 36-inch Kitchenaid induction cooktop, Model KICU569XBL, when no one was using it. It was a Saturday afternoon, and my husband and I happened to both be sitting in the kitchen which is extremely rare for us as we are normally out at kids' activities, errands and so on. We quickly turned the breaker off. I was initially frightened then relieved because we could have come home to a burned kitchen and/or house!

HU-530378949

Mine caught fire three weeks ago. They don't have the parts and are not going to replace. Is there a number to call as the escalation team says they have no manager to resolve this other than me purchasing a new one with 25% off. Seems ridiculous



kelmin

Our KA went up in smoke tonight. Called 911 and turned off breaker. Horrible chemical smell is still lingering throughout house. KA is about 7 years old. Will report tomorrow. Thanks for updating this post!



ramsel22

On January 14, 2023, our 36-inch Kitchenaid induction cooktop, Model KICU569XBL spontaneously began smoking from the front right corner. The cooktop was OFF at that time! The smoke intensified as the seconds went by until we unplugged the unit. A chemical/plastic smell was very strong, and lingered for the next 5 days.



Dana Ramcourt

Has anyone made any headway with these defective units/fire hazards? Our 3 yr old KA Induction Range (KSIB900ESS) just spontaneously combusted just like cdmidwest had happen to them. Unit not in use-- had been off for a few hours--& as we were about to leave our house, my daughter said she heard a few loud popping noises & then a chemical burning smell filled the house & smoke was billowing out of the back vents of the cooktop part. The front by the control panel was so hot to touch when my husband was frantically trying to remove it from the wall to unplug it that he had to use silicone oven mitts just to touch anywhere on the entire outside of the unit. Once unplugged, it stopped. But I am never having that thing in my house again. What is our recourse? These aren't like toasters where you can just unplug when not in use. We are beyond the 1yr warranty, but this thing could've caused serious harm to my family & should be recalled. We had bought the matching suite of KA appliances & it's my biggest regret now. All have been problematic but to have an expensive range just go up in smoke like that is unacceptable. Service tech from the local appliance company we purchased though came out and assessed it & literally said to put it out by the road, not repairable & it was the worst burn damage he'd ever seen. The back metal cover had black scorch marks & wires all in the top back completely charred & melted. I want KA to take some responsibility here as we are not isolated incidents & someone is going to get harmed. Plus I think we're entitled to a refund. This wasn't an old model or anything--they're still being sold--& at \$3K a pop-- & ours like i mentioned is just 3yrs old. HELP! Has anyone have any luck pursuing this??

Larry Estep

My Elba induction cooktop comes on , but the heat number settings blink the top half of the number for a short time then shut down